

Gambling Helpline Tracking Log
Month Of March 2025

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	9	4	7	9	3	32
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	1	0	1	1	1	4
Gambler Just Wants To Tal	1	1	0	0	0	2
Admin Reasons	1	1	2	2	0	6
SO Seeking Treatment	0	0	1	0	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	1	0	1
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	0	0	0	0
Other Family Seeking Info Only	1	1	0	0	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	14	13	15	15	0	57
GA Information	0	0	0	0	0	0
Agency Calling	2	1	3	0	0	6
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	11	18	14	11	5	59
Other (please Specify)	3	4	3	2	0	12
TVG or Casino Reservations	7	8	2	2	0	19
TOTAL	50	51	48	43	9	201
GAT Referrals Given	17	7	13	20	7	64
# People Referred To Treatment	9	5	8	10	3	35
Connected Directly To Agency	4	3	1	5	0	13
Confirmed Appt. With Agency	4	2	1	2	0	9
Permission to call back 72 hour	6	2	3	5	3	19
Successful 72 Hour Call Back	4	3	1	5	0	13
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	3	1	0	0	0	4
Number Of Suicidal Callers	0	0	0	1	0	1
# People Referred To GA	0	0	1	0	0	1

GAT REFERRALS: DESCHUTES=2 JACKSON=1 JEFFERSON=1 LANE=6 LINN=1 MARION=5 MULTNOMAH=27
WASHINGTON=16 YAMHILL=4 =63

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=5 (14) BEST CARE BEND=2 (20) LINN-BENTON GAMBLING TREATMENT=1 (28) LIFEWORKS NW (BEAVERTON)=1 (29) LIFEWORKS NW (HILLSBORO)=8 (33) YAMHILL CO HEALTH& HUMAN SVCS.=4 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=5 (51) BEST CARE=1 (52) LEWIS & CLARK=12 (80) SOLUTIONS=7 (95) HOLISTIC HEALING=1 (96) OREGON CHANGE CLINIC=1 =56

GA: =0=0

(#5) OTHER: A)REGGIE 7= B)OUT OF STATE CALLERS=5 C)PRANKS=5 D)SEEKING MENTAL HEALTH=2
E)IRRATE CALLER=1 =13

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	0	10	10	9	9	3	7	50
2ND WEEK	5	1	9	13	15	6	2	0	51
3RD WEEK	3	1	10	10	8	11	5	0	48
4TH WEEK	1	3	7	11	7	7	5	2	43
5TH WEEK	0	1	0	2	2	4	0	0	9
TOTAL	11	6	36	46	41	37	15	9	201

35 # OF REFERAL TO TREATMENT

89 # OF LIVE CHATS

33,000 # OF WEB PAGE HITS

16 # OF SMS/TEXT

0 # OF GAM TALK